

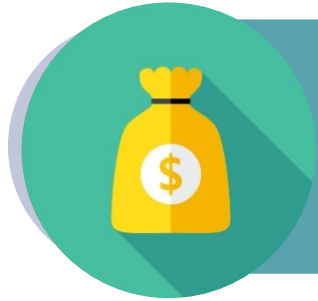
Price Guide Update including focus on changes to Provider Travel

National Disability Services
August 2018

Purpose

- Provide an overview on main changes in the 2018_19 Price Guide
- Confirm difference between **Provider Travel** and **Participant Transport** claims
- Understand when and how you can claim for **Provider Travel**
- Understand when and how to claim **Participant Transport** costs

Reasonable and Necessary



Value for money



Effective and beneficial
for the participant



Most appropriately
funded through NDIS



Assists to pursue goals
and aspirations



Reasonable expectations
of informal networks



Facilitate social and
economic participation

NDIS Price Guide



NDIS Price Guide

Victoria, New South Wales,
Queensland, Tasmania

Valid from: 1 July 2018



Word Document

Assist Personal Activities	assistance with self-care activities during daytime weekdays	01_011_0107_1_1
Assist Personal Activities	assistance with self-care activities on Public Holidays	01_012_0107_1_1
Assist Personal Activities	assistance with self-care activities on Saturdays	01_013_0107_1_1
Assist Personal Activities	assistance with self-care activities on Sundays	01_014_0107_1_1
Assist Personal Activities	assistance with self-care activities per weekday evening	01_015_0107_1_1
Personal Activities High	specialised home based assistance for a child	01_016_0104_1_1
Assist Personal Activities	o/n monitoring of self-care - off site or onsite, on call (incl 1 hr assist)	01_017_0107_1_1
Personal Activities High	assistance with self-care - overnight - higher intensity	01_018_0104_1_1
Household Tasks	house and/or yard maintenance	01_019_0120_1_1
Household Tasks	house cleaning and other household activities	01_020_0120_1_1
Household Tasks	linen service	01_021_0120_1_1
Household Tasks	assistance with the cost of preparation and delivery of meals	01_022_0120_1_1
Daily Tasks/Shared Living	assistance in living arrangements (host family/alternative family situation)	01_026_0115_1_1
Daily Tasks/Shared Living	assistance in a shared living arrangement (hourly rate per person)	01_027_0115_1_1
Daily Tasks/Shared Living	assistance in a shared living arrangement for 2 persons - complex needs	01_028_0115_1_1
Daily Tasks/Shared Living	assistance in a shared living arrangement for 3 persons - complex needs	01_029_0115_1_1
Daily Tasks/Shared Living	assistance in a shared living arrangement for 4 persons - complex needs	01_030_0115_1_1
Daily Tasks/Shared Living	assistance in a shared living arrangement for 5 persons - complex needs	01_031_0115_1_1
Daily Tasks/Shared Living	assistance in a shared living arrangement for 6 persons - complex needs	01_032_0115_1_1
Daily Tasks/Shared Living	assistance in a shared living arrangement for 7 persons or more - complex needs	01_033_0115_1_1
Daily Tasks/Shared Living	assistance in a shared living arrangement for 2 persons - standard	01_034_0115_1_1
Daily Tasks/Shared Living	assistance in a shared living arrangement for 3 persons - standard	01_035_0115_1_1
Daily Tasks/Shared Living	assistance in a shared living arrangement for 4 persons - standard	01_036_0115_1_1
Daily Tasks/Shared Living	assistance in a shared living arrangement for 5 persons - standard	01_037_0115_1_1
Daily Tasks/Shared Living	assistance in a shared living arrangement for 6 persons - standard	01_038_0115_1_1

Excel CSV file

2018-19 Price Guide updates

- NDIA is due to release a new SIL template and have removed SIL benchmark prices from the Price Guide
- Changes to pricing for personal care and community access supports

Standard needs attendant care price limit per hour	Without TSO	TSO for 12 months	Decision - extended TSO
2017/18	\$44.72	\$44.72	\$44.72
2018/19	\$47.02	\$48.14	\$48.14
2019/20*	\$49.44	\$49.44	\$50.02

*The 2019/20 figures are projections only, assuming a 3.5% growth in Modern Award wage levels on 1 July 2019.

Personal Care and Community Access

- 90% of the cost of supports may be claimed up to 12 times a year where the participant makes a short-notice cancellation (after 3pm the day before service)
- Community and Centre based supports ratios are now up to 1:5
- When using group ratios that do not appear in the Price Guide (e.g. 1:6) providers must negotiate the price and associated line item with participants

Therapy and Early Intervention Supports

- Providers can claim for a portion of the time spent making notes at the end of an appointment, if agreed to in advance with the participant and evidenced in Service Agreement
- Providers can charge for therapy reports
- Providers can charge up to 6 hours within the period of any Service Booking for short-notice cancellations at 90% of the agreed price for the cancelled appointment
- No price controls for groups larger than 1:3

Claiming on the portal

- Bulk Upload files will need to indicate 'Claim Type' by identifying a claim as Blank (service) or Report Writing or Cancellation (and reason) or Travel Charges
- Individual payment requests include a drop down box for providers to stipulate the 'Claim Type'

Claim Type	“ ” :	Standard Service
	REPW :	Report Writing
	CANC :	Cancellation
	TRAN :	Travel Charges
Cancellation Reason	NSDH:	No show due to health reason.
	NSDF:	No show due to family issues.
	NSDT:	No show due to unavailability of transport.
	NSDO:	Other

Provider Travel

Provider Travel

Providers can only claim for worker travel time costs when delivering:

- Assistance with Daily Living (Personal Care)
- Community Participation (Community Access)
- Therapeutic Supports
- Early Childhood Early Intervention (ECEI) supports

Provider travel cannot be recovered from NDIS:

- When delivering supports outside the scope of the provider travel policy
- When delivering Support Coordination
- Travel between home to the workplace; or from the workplace to home
- For worker travel time exceeding 20 minutes per appointment in a metropolitan region
- For worker travel time exceeding 45 minutes per appointment in a regional area (MMM4 & MMM5)
- When travelling from the final appointment to home or office when delivering Personal Care or Community Access supports

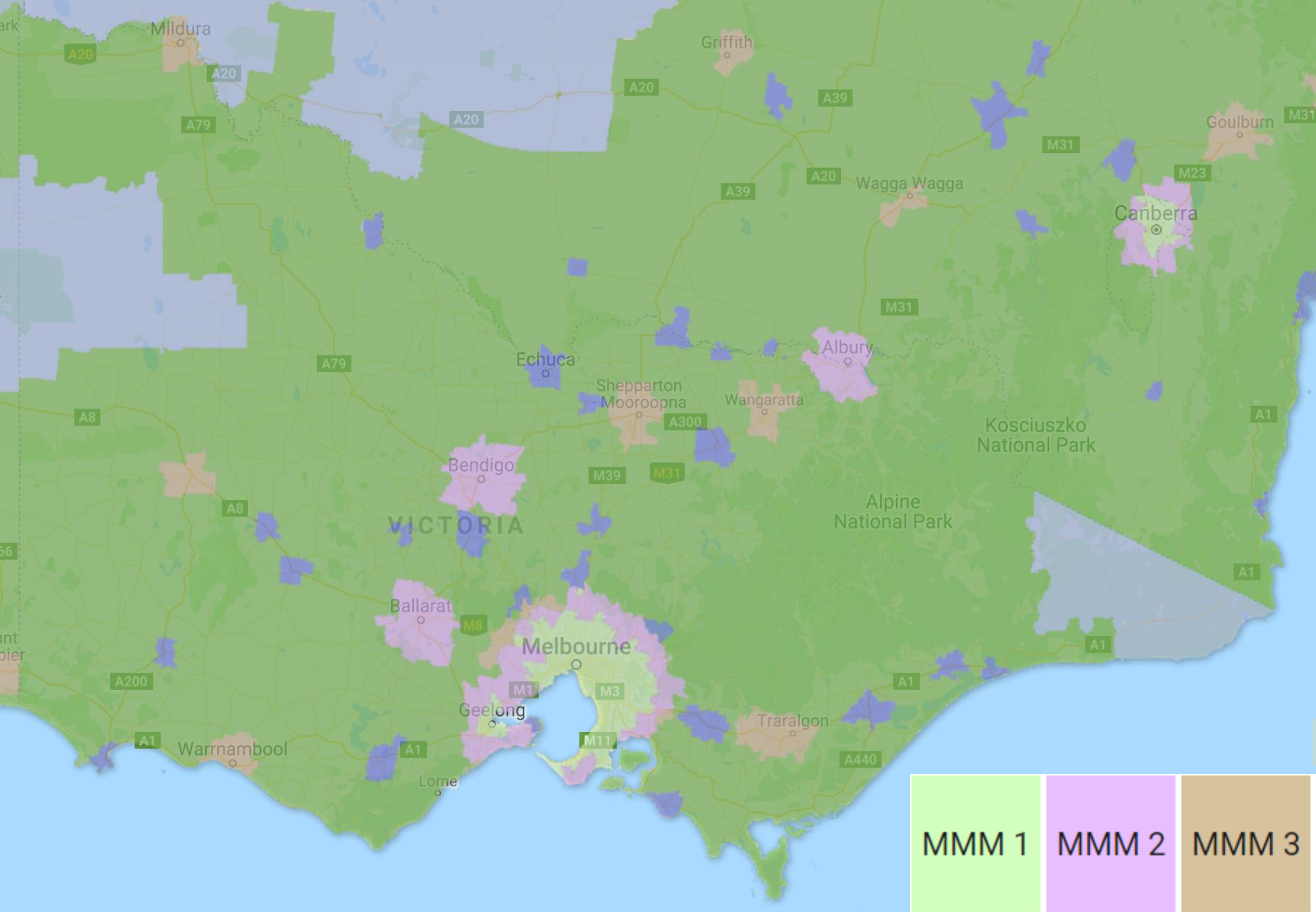
Overview of major provider travel changes

Personal Care and Community Access

- Providers can claim up to 45 minutes of worker travel time if the appointment is in a regional area (regions 4 or 5 in the Modified Monash Model) and a maximum 20 mins for regions 1-3

Therapy and Early Intervention Supports

- Removal of the \$1000 and \$3000 travel cap for therapy and ECEI supports
- Providers are able to charge up to 20 metro and 45 minutes regional of worker travel time



Modified Monash Model Victoria

Regional

Remote

V Remote

MMM 1

MMM 2

MMM 3

MMM 4

MMM 5

MMM 6

MMM 7

http://www.doctorconnect.gov.au/internet/otd/publishing.nsf/Content/MMM_locator

Claiming for worker travel time : Personal Care and Community Access

Providers will need to claim for worker travel time separately from service delivery claims

Support Item	Support Item Ref No.	Description	Claim Type	Time (mins)	Claim
Assistance With Self-Care Activities - Standard - Weekday Daytime	01_011_0107_1_1	Delivery of support		60	\$48.14
Travel to deliver above	01_011_0107_1_1	Travel	TRAN	45	\$36.11

Claiming for worker travel time: Therapy and Early Intervention Supports

Providers will need to claim for worker travel time separately from service delivery claims

Support Item	Support Item Ref No.	Description	Claim Type	Time (mins)	Claim
Individual Assessment, Therapy And/Or Training (Includes Assistive Technology)	15_048_0128_1_3	Delivery of therapy		60	\$179.26
Travel to deliver above	15_048_0128_1_3	Travel	TRAN	15	\$44.82

Participant Transport

Participant transport funding

- Reasonable and Necessary
- Generally available if participant cannot use public transport without substantial difficulty (due to their disability)
- Is not intended to:
 - Cover transport assistance for informal carers or parents to transport the participant to everyday commitments
 - Bridge gaps in public transport provision

Funding amount informed by 3 benchmarks (not caps)

Level 1
(\$1,606)

- Not working, studying or attending day programs but is seeking to enhance their community access

Level 2
(\$2,472)

- Working or studying (up to 15 hours/pw)
- Participating in day programs
- Other social, recreational or leisure activities

Level 3
(\$3,456)

- Working, looking for work, or studying (15 hours + p/w)
- Unable to use public transport because of their disability

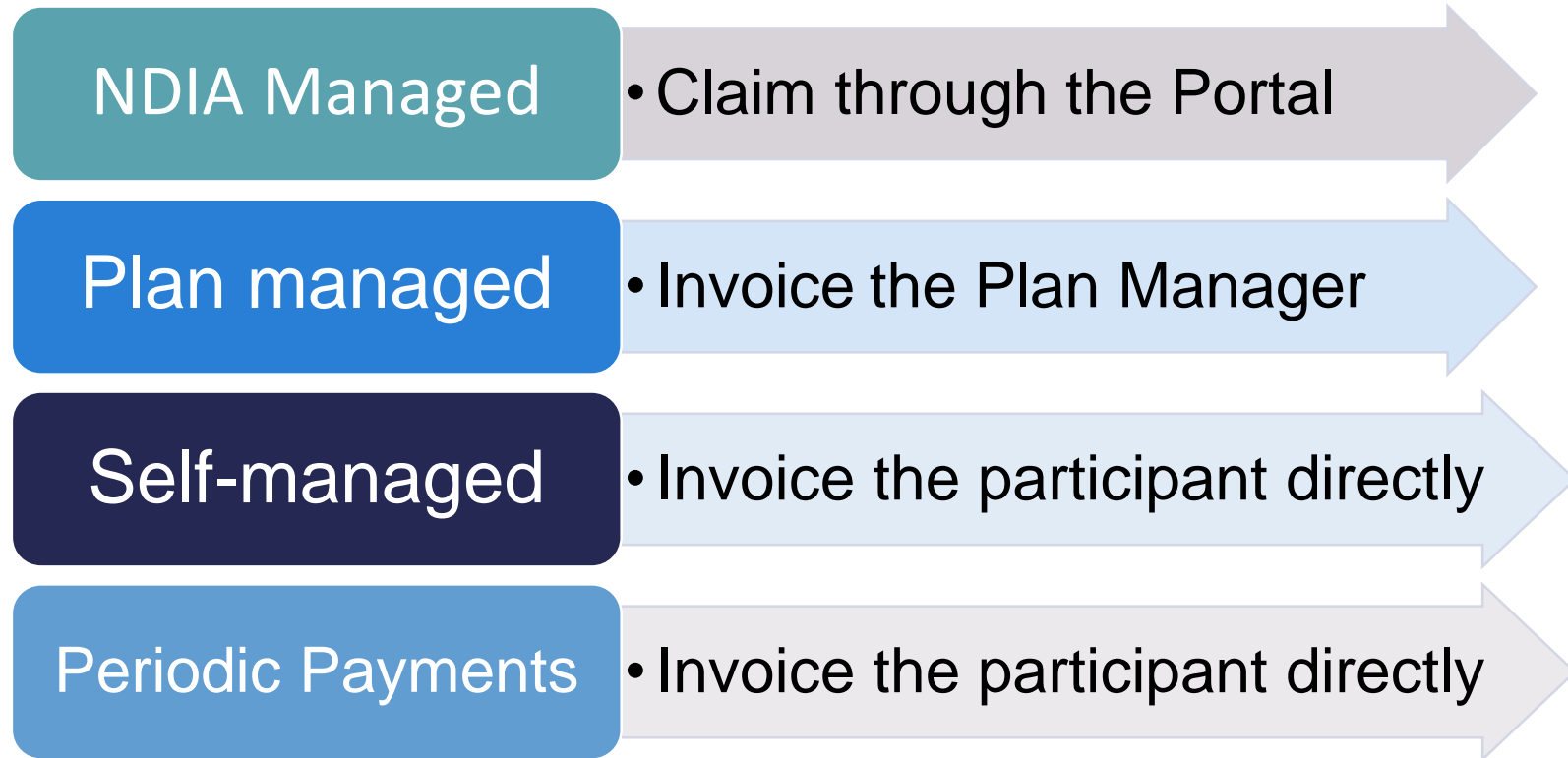
When to claim participant transport

Providers can claim participant transport costs when:

- Accompanying and/or transporting participants in the community when delivering community access supports
- When delivering Transport Supports

How to claim participant transport

Providers will need to claim according to how the funding is managed:



Participants can also choose to pay using their personal funds.

Key learnings – provider travel and participant transport

Provider travel

- Provider can only claim time when travelling to clients for some support items, they cannot claim any additional transport cost
- Provider travel needs to be identified separately from direct service delivery in billing

Participant transport

- When providing supports to a participant additional transport costs can be claimed/invoiced in addition to staff time, if negotiated with and agreed to by the participant

Administrative Appeals Tribunal cases: Transport

McGarrigle – March 2017

Background	NDIA initial decision	Participant request	NDIA decision-making	Outcome
<ul style="list-style-type: none">• Lives outside Geelong (approx. 25 km)• Attends a group program three days each week• Goes to work at an ADE twice a week• Goes to the gym with support two afternoons a week	<p>\$11,850 to be funded for 'transport to access daily activities'</p>	<p>\$15,850 to be funded for 'transport to access daily activities'</p>	<ul style="list-style-type: none">• Considers the financial sustainability of the NDIS• Holds that funding for transport is only ever a contribution• Considers what is reasonable for informal supports to undertake	<ul style="list-style-type: none">• The Federal Court found that the AAT erred in law on their initial decision where they supported the NDIA's decision to fund 75% of McGarrigle's travel costs• The Federal Court found that the NDIS could not partially fund supports• \$15,850 to be funded

Perosh – March 2018

Background	NDIA initial decision	Participant request	NDIA decision-making	Outcome
<ul style="list-style-type: none">• Lives in a rural area of the Hills District in Sydney• Mostly uses a wheelchair for mobility• Experiences physical and cognitive fatigue easily• Attends TAFE twice a week for 31 weeks per year• Goes to the gym once a week• Would like to go on a weekly outing with a carer	\$2,625 funded for transport	\$9,528 funded for transport	<ul style="list-style-type: none">• Transport is a day to day living cost• Considers what is reasonable for informal supports to provide	<ul style="list-style-type: none">• NDIS to fully fund the cost of transport to TAFE and the gym

ASK A QUESTION

www.nds.org.au/helpdesk



THANK YOU



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