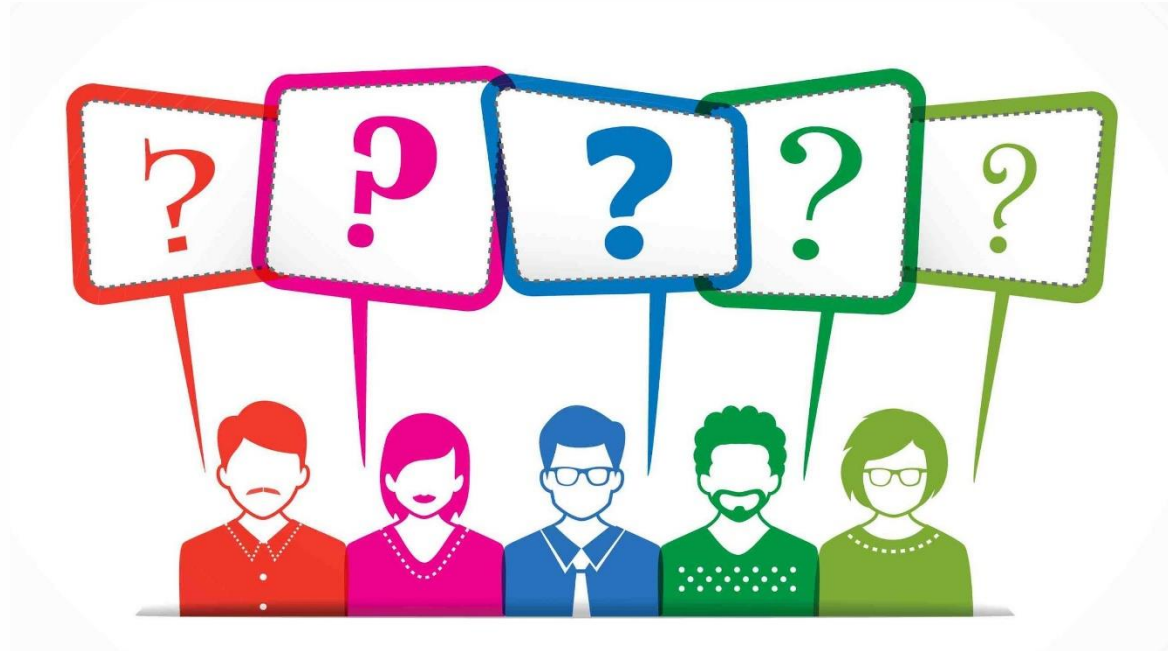


# NDIS Transition Roadshow

Sarah Fordyce, NDS Policy Manager

Savannah Jewell, NDS Sector Transition Officer

Eastern Disability Services Network  
17 November 2016



## *Impact of the NDIS*

- Transforming Lives
- Bringing Change and Choice
- Working Differently



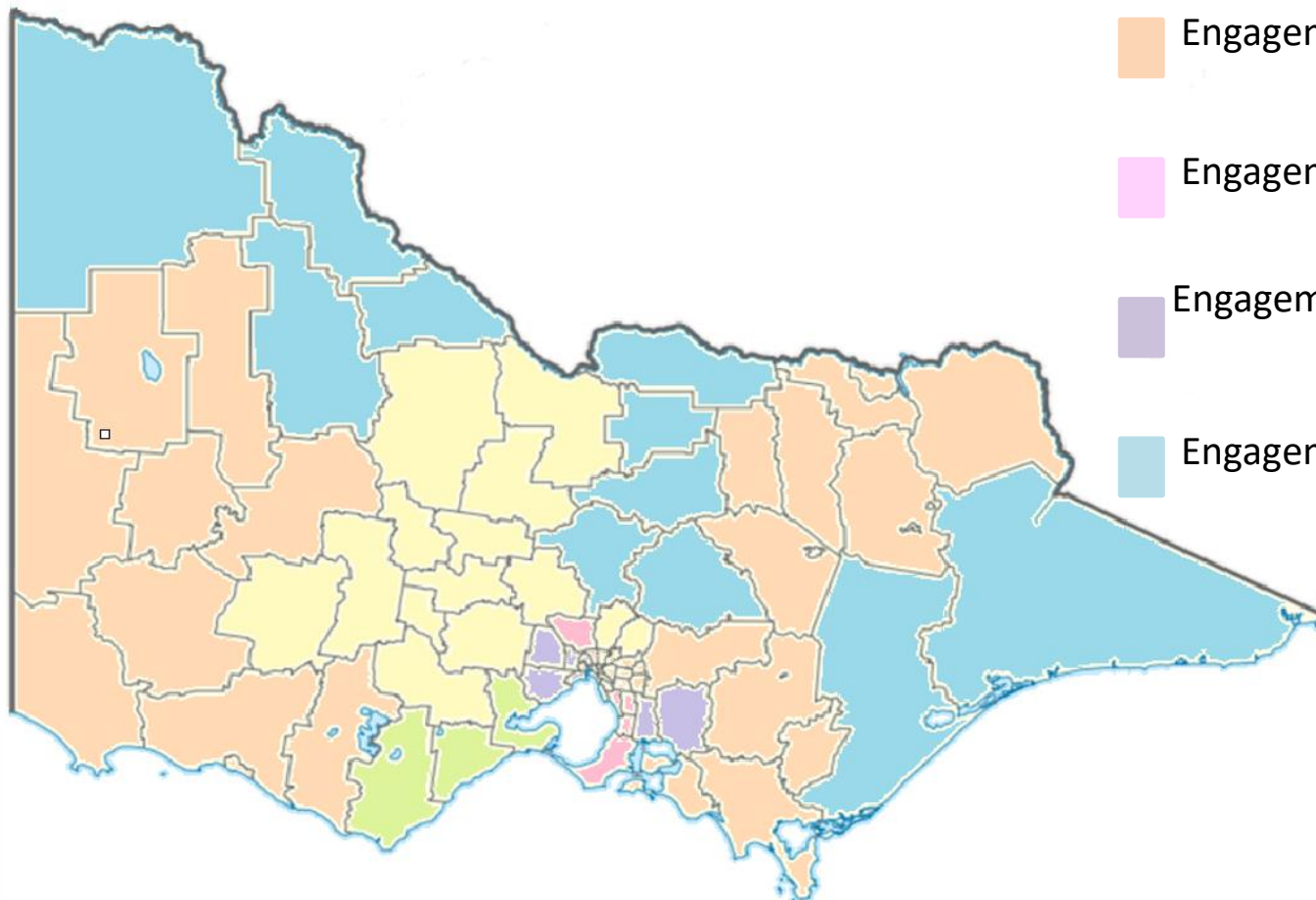
Engagement commences 2016

Engagement commences 2017

Engagement commences 2017

Engagement commences 2018

Engagement commences 2018

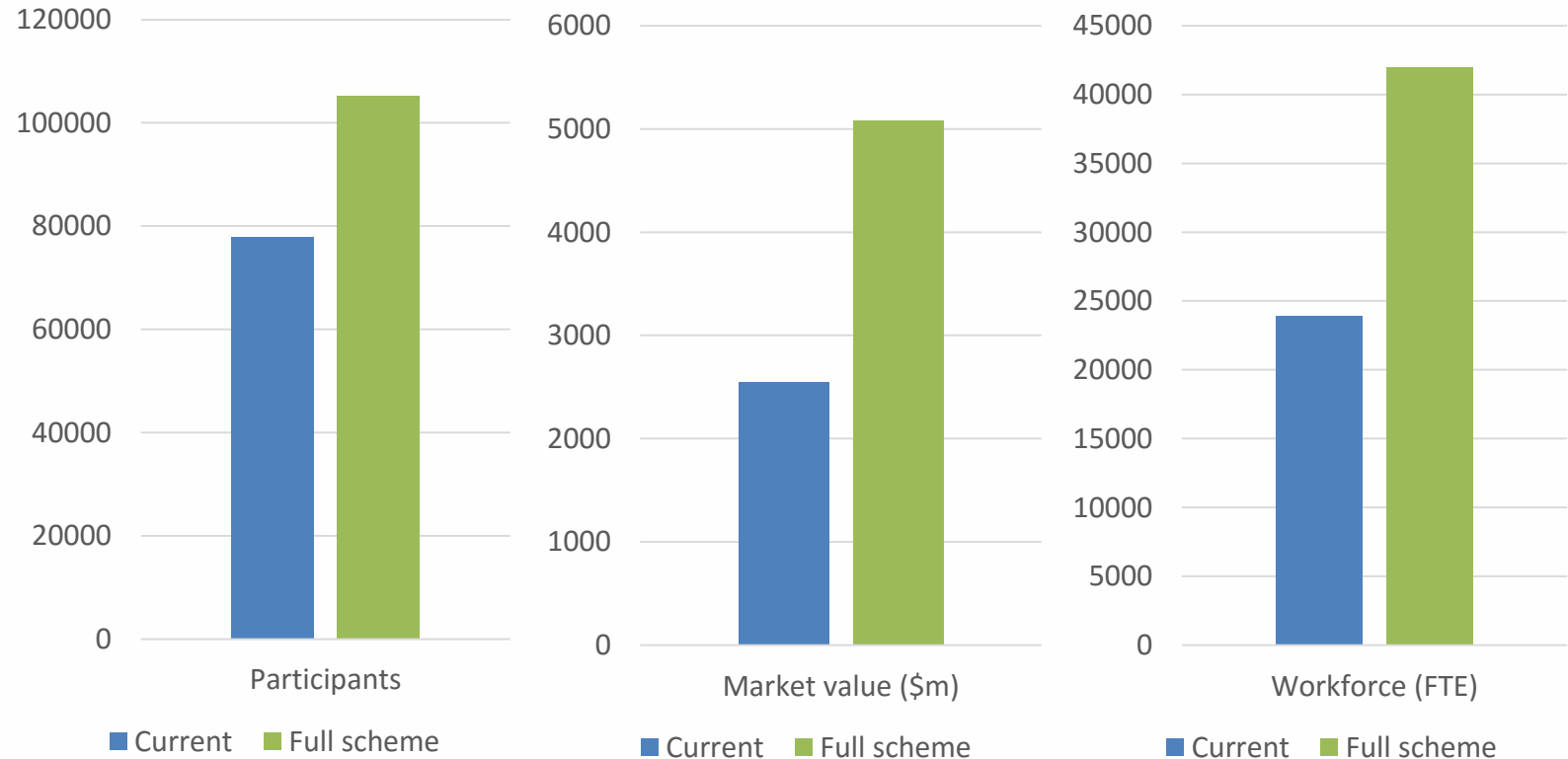


## NDIS in Inner and Outer East Melbourne

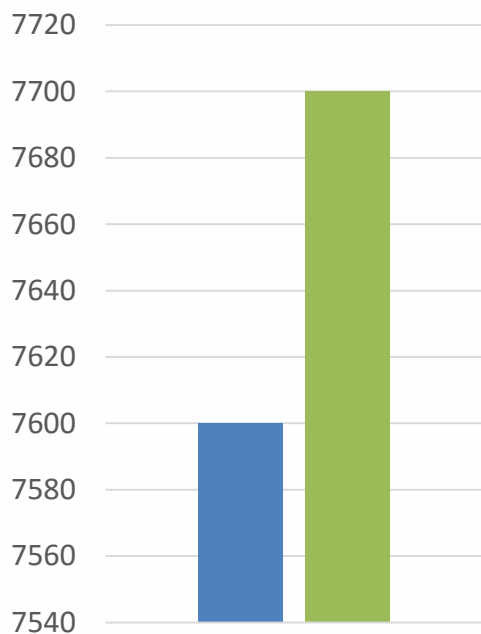
- Roll out will commence in these areas November 1<sup>st</sup> 2017
- Estimated market growth:
  - **Inner East:** 1% increase with an estimate of 100 new entrants
  - **Outer East:** 35% increase estimated at 2,000 new entrants
- Estimated workforce growth:
  - **Inner East:** from 2,650 FTE to 3,050 FTE
  - **Outer East:** from 2,050 FTE to 2,950FTE



# The Victorian Market

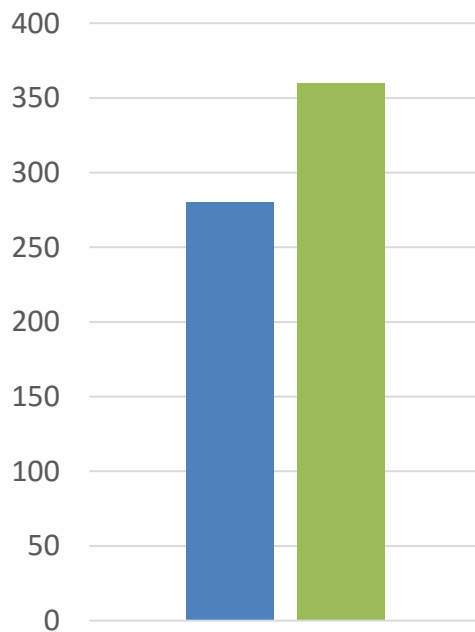


# The Inner East Market



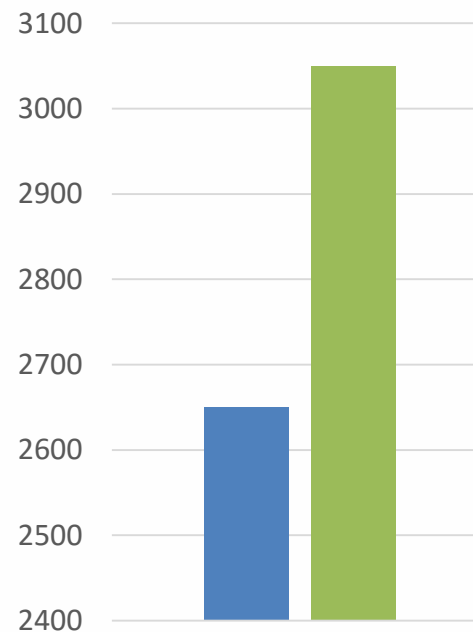
Participants

■ Current ■ Full scheme



Market value (\$m)

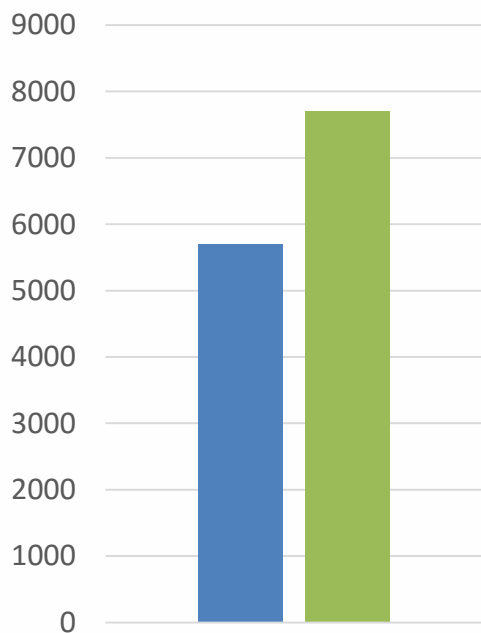
■ Current ■ Full scheme



Workforce (FTE)

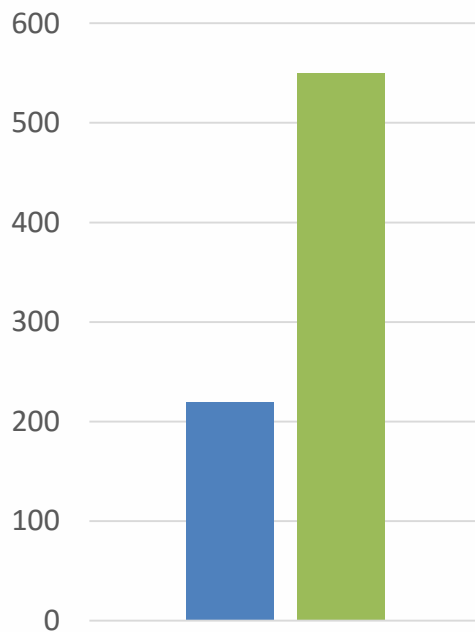
■ Current ■ Full scheme

# The Outer East Market



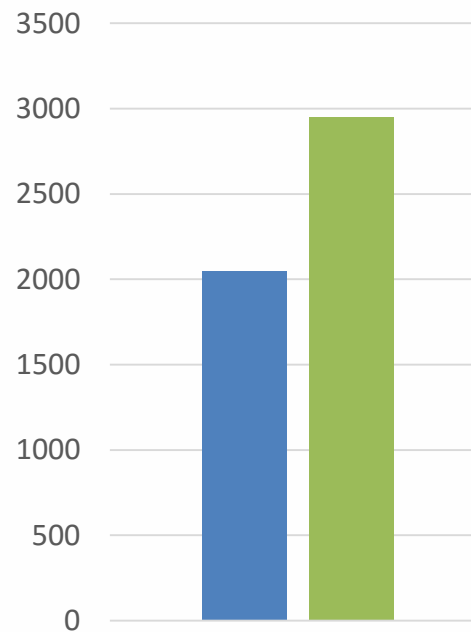
Participants

■ Current ■ Full scheme



Market value (\$m)

■ Current ■ Full scheme

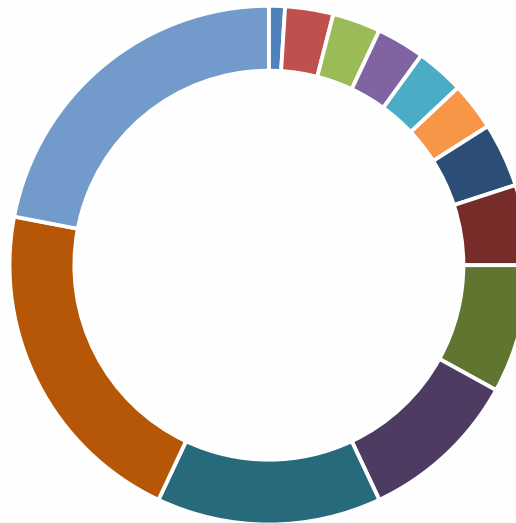


Workforce (FTE)

■ Current ■ Full scheme



# Primary disability plan overview



■ Deafness/ Hearing Loss

■ Other Sensory/ Speech

■ Multiple Sclerosis

■ Global Developmental Delay

■ Down Syndrome

■ Cerebral Palsy

■ Other Physical

■ Other Intellectual/ learning

■ Developmental Delay

■ Other Neurological

■ Psychosocial Disability

■ Intellectual Disability

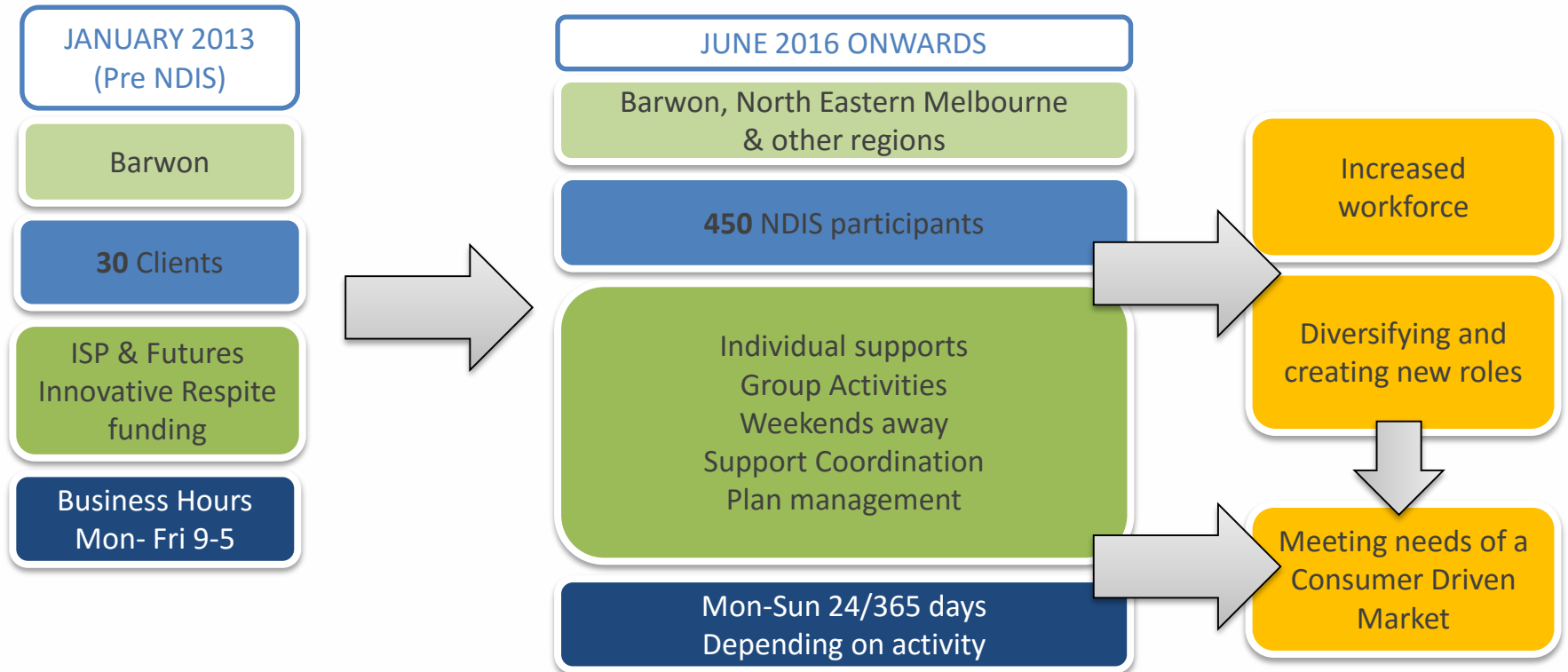
■ Autism and Related Disorders

## Continuity of Support

Cohort	Responsibility	Program	Other Info.
People under 65, eligible for the NDIS	Commonwealth Government	National Disability Insurance Scheme	NDIS Supports
People over 65 currently receiving State Government funded specialist disability services	Commonwealth Government Department of Health (DoH)	Continuity of Support Program	Continuity of Support (1 July 2017 – 30 June 2019)
People over 65 currently receiving HACC services	Commonwealth Government Department of Health	Commonwealth Home Support Program	Continuity of Support
People under 65, NOT eligible for the NDIS and currently receiving HACC services	Victorian Government Department of Health and Human Services (DHHS)	HACC Program for Young People	Continuity of Support
Other			



# How services have changed with the NDIS?



# Issues in focus

Portal

Planning

Workforce &  
Industrial  
Arrangements

SDA & Supported  
Living

Quality &  
Safeguards

Vulnerable  
cohorts

ILC & volunteers

Transport

Array of other  
issues

## *Operationalising the change*

### Organisational Transformation:

- NDIS Provider Toolkit (NDS)
  - Self assess business excellence

### Implementing the Change:

- NDIS Provider Toolkit (NDIA)
  - Policy and process as a registered provider



# *Organisational Transformation*



# *Implementing the Change: Key Documents for Providers*

- NDIS Provider Toolkit (NDIA)
  - Registering as a Provider – Step by Step Guide
  - Terms of Business
  - Guide to Suitability
  - Service Agreements and Service Bookings
  - Payment and Assurance
  - [www.ndis.gov.au/providers/provider-toolkit](http://www.ndis.gov.au/providers/provider-toolkit)
- NDIS Price Guide – VIC/NSW/QLD/TAS 1 July 2016

## *Are you Ready...? Initial Steps*

- Map your service offerings/client portfolio and apply to the new NDIS terminology and unit costing
- Inform and engage your frontline staff
- Pre-plan with your participants
- Align policies and procedures

**ARE YOU  
READY?**



## Example of client phasing by program type (NEMA)

Existing clients: est. 7,281 over 12 months to 30 June 2017

New clients: est. 2,595 by 30 June 2019 (majority over first 18 months)

Activities to transition	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
DSR and ECIS Waitlist												
Shared Supported Accommodation												
Individual Support Packages												
ECIS												
Student Transport												
Attendant Care												
Future for Young Adults												
Other disability activities*												
Mental Health (MHCSS)												
Home and Community Care (HACC)												
New clients												
Commonwealth – Young People in Residential aged care & Home Care												

\* Other disability activities include: community and facility based respite, flexible support packages, outreach, behaviour intervention services, case management, recreation, therapy and independent living training.

# ***NDS Supports***

## **Support Available Now:**

- NDIS Help Desk
  - [www.tinyurl.com/NDISHelpdesk](http://www.tinyurl.com/NDISHelpdesk)

## **Support Available From April 2017:**

### Sector Support Consultant

- [sscvic@nds.org.au](mailto:sscvic@nds.org.au)
- Readiness/Implementation Workshops
- Learning and Development Program
- **NDS Members**
  - A wealth of resources on the NDS Website
  - [www.nds.org.au](http://www.nds.org.au)

IT IS NOT THE STRONGEST  
OF THE SPECIES THAT SURVIVES,  
NOR THE MOST INTELLIGENT.  
IT IS THE ONE THAT IS  
MOST ADAPTABLE TO CHANGE.

french by design blog

– CHARLES DARWIN

# Thank you

National Disability Services  
Victoria



03 8341 4300



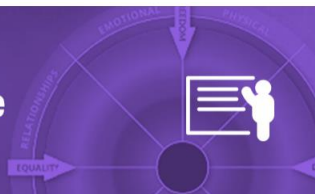
ndsvic@nds.org.au



@ndsvic

Or ask a question on our forum: [tinyurl.com/NDISHelpdesk](https://tinyurl.com/NDISHelpdesk)

1. Understanding Abuse



2. Preventing Abuse



3. Considering Additional Risks



4. Responding to Abuse



5. Learning and Improvement



**ZERO**   
**TOLERANCE**

Focus on rights, target abuse

# Resources



Focus on rights, target abuse

